IN THE CLAIMS

Please CANCEL Claim 8, without prejudice to or disclaimer of the subject matter recited therein, and AMEND Claims 1 and 9 to read as follows:

1. (Currently Amended) A method for facilitating access to messages, comprising steps of:

storing a message in a database;

associating the message with an intended recipient by a first identifier;

notifying the intended recipient <u>using a notification message</u> of the message stored in the database, <u>wherein the notification message contains an address of or a link to</u> a website;

providing [[a]] the website for the intended recipient to view the message; authenticating the intended recipient using a second identifier; searching the database to find messages for the intended recipient by matching the first identifier; and

displaying the messages message for the intended recipient.

- 2. (Previously Presented) The method of claim 1, wherein the first identifier is an account number.
- 3. (Previously Presented) The method of claim 1, wherein the second identifier is a combination of a user identification and password.

4. (Previously Presented) The method of claim 1, wherein the second identifier is a biometric identification system.

5. (Previously Presented) The method of claim 1, wherein the message includes:

a message portion; and

an attachment file in a format that is different from a format of the message portion.

- 6. (Previously Presented) The method of claim 1, further comprising a step of encrypting the website to view messages using an encryption method.
- 7. (Previously Presented) The method of claim 6, wherein the encryption method is SSL.
 - 8. (Cancelled)

9. (Withdrawn - Currently Amended) A method for a business to provide customer access to a private message, comprising steps of:

storing at least one private message in a secure database;

associating the private message with a first identifier corresponding to an intended customer recipient, wherein the first identifier includes an account number;

notifying the intended customer recipient by electronic mail of the private message stored in the secure database, wherein the electronic mail contains an address of or a link to a secure website;

providing [[a]] the secure website for the intended customer recipient to view the private message;

authenticating the intended customer recipient to view the private message at the secure website using a second identifier corresponding to the first identifier, wherein the second identifier includes at least one of: a password and an electronic mail address;

searching the secure database for the first to find the private message to be viewed by the intended customer recipient; and

displaying the private message associated with the intended customer recipient.

10. (Withdrawn) The method of claim 9, wherein the private message includes at least one of: customer account information, a financial statements, a special offer, a responses to an inquiry, and a transaction confirmation.

11. (Withdrawn) The method of claim 9, wherein the second identifier includes a biometric identification system.

12. (Withdrawn) The method of claim 9, wherein the private message includes:

a message portion; and

an attachment file in a format that is different from a format of the message portion.

- 13. (Withdrawn) The method of claim 9, further comprising a step of encrypting the website to view messages using an encryption method.
- 14. (Withdrawn) The method of claim 13, wherein the encryption method is SSL.